

# NetTutor<sup>®</sup> Online Tutoring

## A Student Guide

### What is NetTutor<sup>®</sup>?

NetTutor<sup>®</sup> is a comprehensive online tutoring service for all levels of college courses.

Delgado Community College has elected to make this service available to you to assist you with homework and studying.

All of our tutors are highly trained, and experts in the course that you are taking.

We're ready to help.

You can find the NetTutor<sup>®</sup> icon in Communication Tools on the Blackboard site for your course.

What are you waiting for?!

### How do I get started?

- Click on the NetTutor<sup>®</sup> icon, and you will automatically be logged in to the tutoring page for your course.
- Click the "Live Tutorial" icon and you will be connected to a tutor's chat room.
- To ask a questions, simply click "Ask a Question," and you can ask your question on the whiteboard.
- When you're ready, click "Submit," and the tutor will answer your question (the chat area lets you know your position in the queue).

### What happens in a tutoring session?

When you connect with a live tutor, you will hear the "NetTutor<sup>®</sup> cowbell" ring, letting you know the game is on.

From that point on, the tutor can instantly see what you type on the whiteboard.

Your tutor will help you work the problem out, giving you hints any time you get stuck. Remember, we are here to help, but not to do your work for you.

Please come prepared to learn!

The screenshot shows a NetTutor session window. On the left, a chat window shows a conversation between a student (Luisa) and a tutor (Prof. Jones). The main area is a whiteboard with a math problem:  $2(13 - 4)^2 + 3(5 + 1) + 2$ . The tutor explains the order of operations (PEMDAS) and shows the steps:  $2(9)^2 + 3(6) + 2$ ,  $2(81) + 3(6) + 2$ ,  $162 + 18 + 2$ , resulting in  $182$ . The student asks "Is this right?" and the tutor replies "Yes, very good!". The right side of the window shows a "Welcome to Delgado Accounting and Economics" page with various service icons and a "NetTutor" logo.

### What if I don't have time to chat with an online tutor?

The Q&A Center allows you to ask a question offline, which a tutor will answer usually within

24 hours. Once an answer had been prepared, and is ready for you to review, an automated e-mail will be sent to you letting you know your question has been answered. After you review the answer, you can ask a follow-up question.

### Will it work on my computer?

NetTutor<sup>®</sup> works with Windows and Macintosh, and on almost any browser. After you login, you will be prompted for a Browser Test consisting of seven steps to confirm your computer's compatibility with NetTutor<sup>®</sup>, and to tell you where to find anything you may be missing. You may try the Browser Test directly by visiting <http://www.nettutor.com/browsertest/>

### What if I need more help?

Should you have any questions or technical difficulties, please do not hesitate to contact us at [support@nettutor.com](mailto:support@nettutor.com) or call 813-674-0660.

There is a comprehensive Online Manual that includes an extensive Frequently Asked Questions section, which can be found at <http://www.nettutor.com/usermanual/>



**Link-Systems International, Inc.**  
**(813) 674-0660**  
<http://www.nettutor.com/>

# NetTutor® Paper-Proofing

## A Student Guide

### What is NetTutor®?

NetTutor® is a comprehensive online tutoring service for all levels of college courses.

Delgado Community College has elected to make this service available to you to assist you with writing your papers.

All of our paper-reviewers are highly trained, and experts in the course that you are taking.

We're ready to help.

You can find the NetTutor® icon in Communication Tools on the Blackboard site for your course.

What are you waiting for?!

### How do I get started?

- Click on the NetTutor® icon, and you will automatically be logged in to the tutoring page for your course.
- Click the "Paper Center" icon, then, to submit a paper, click "Submit Paper," and fill out the submission form.
- Use the "Browse" button to find your paper on your computer.
- Click "Upload," your paper is sent to the tutor for reviewer. It will be back to you within 48 hours. It's as simple as that!

### What gets proofed in your paper?

Our tutors review all the grammar, the writing, and the layout and format of your paper. You will receive a summary, remarks in the paper, and proofing mark-up for your assistance.

You can print out a page of your paper by clicking "Print" and you can print the summary form using Ctrl + P.

Feel free to send your paper back in after you make some improvements.

By the way, be sure to double-space your paper so we can insert our comments. Be prepared to seriously improve your writing!

The screenshot shows a web browser window displaying a paper proofing interface. The paper is titled "Beverly Williams" and "Paragraph/What is Love?". The text of the paper is: "What is Love? Love is a euphoric feeling of peace and happiness that is felt when hormones try to avoid beginning your paragraph with a question. Hormones is not a pronoun. are involved with a special person, or family members when society thinks of love on that special day in February, it usually involves "lovers" or that special person you have chosen as a mate, love this doesn't have to be in quotations. has eluded me. I have chased love for the better part of my life. subordinate conjunction, these include however, although etc. Although there has always been a mate, there seems to be that feeling of insecurity, I find myself looking into the vast oceans in the area where I live and find that I want something more, I am asking is this all there is? I am going to die, and asking is this all there was to life? life passes quickly and I have not found what fills the soul. CS-independent clauses broken up by commas These need to be broken up with punctuation. Songs have created this feeling of love for the world and it consumes some people to the point of feeling so left out of life, they escape life in its self, they stay in relationships and jobs and the life that makes them miserable due to needing to have a "fix" of that euphoric feeling, this is not only in females but in males also, the love of family and children seems to be true love it is, undying love, forgiving, lasting and fulfilling to the heart and soul." The interface includes a left-hand menu with various editing tools like "abbr", "ad", "art", "ank", "cap", "case", "cliché", "coh", "coord", "da", "dev", "d", "doc", "emph", "exact", "excl", "frag", "fs", "hyphen", "inc", "intro", "ital", "Jarg", "lc", "ms", "mg", "mm", "mix", "mood", "no", "cs", "num", "num", "para", "pass", "pn", "par", "p", "quote", "ref", "rep", "run-on", "sxt", "shift", "st", "sp", "sub", "svagr", "t", "trans", "usage", "var", "vb", "w", "wv".

The screenshot shows the Delgado Community College NetTutor website. The header features the Delgado logo and the text "Welcome to: Delgado Humanities & Writing Lab. We are currently offering the following services:". Below this are several service icons: "Browse Test", "Submit Paper", "Q&A Center", "Live Tutoring", and "Paper Center". The page also includes a "My Groups" section with "A Center" and "gh Account", and a "Site Notes" section with a welcome message and information about Easter live tutoring closures. At the bottom, there are links for "If you need help or have questions, please email support@netttutor.com" and "Review our Live Agreement - Review Privacy Policy Statement".

### What if I have a question to ask?

The Q&A Center allows you to submit a question offline, which a tutor will answer usually within 24 hours.

Click "Join Live Tutorial" to chat with a tutor about a question in your course. You can get the NetTutor® Online Tutoring you're your instructor for more details.

### Will it work on my computer?

The NetTutor® Paper Center works with Windows and Macintosh, and on almost any browser. After you login, you will be prompted for a Browser Test consisting of seven steps to confirm your computer's compatibility with NetTutor®, and to tell you where to find anything you may be missing. You may try the Browser Test directly by visiting <http://www.netttutor.com/browsertest/>

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